## **BRIGHTLINGSEA HARBOUR COMMISSION**

## **COMMISSIONERS' MEETING**

## MINUTES OF MEETING HELD ON 02 Aug 2023

## AT THE WRECK HOUSE COMMENCING AT 1830hrs

Present:

Andrew Scott – Chairman James Thomas – HM/CE Fiona Brown - FB Patric Foley Brickley - PB Colin Watkins – CW Daniel Stoker - DS

| ITEM | NOTES  | ACTION |
|------|--|--------|
| 5296 | Apologies  |        |
|      | Duncan Nicholson - <b>DN</b>   |        |
| 5297 | Minutes of Meetings held on 5 Jul 2023   |        |
|      | Proposed, FB , Seconded PB   |        |
| 5298 | Matters Arising from those minutes   |        |
|      | Outstanding Actions log was reviewed.  |        |
| 5299 | Harbour master Report  |        |
|      | Shipping   |        |
|      | 3 x Ships; all 3 carrying cement.  |        |
|      | Marketing  |        |
|      | Facebook;  |        |
|      | <ul> <li>Brightlingsea Harbour 4,116 followers (34 since Jul),</li> <li>Foot Ferry 4731 Followers (55 since Jul).</li> </ul> |        |
|      | Harbour App 1059+ downloads.   |        |
|      | TikTok 52  |        |
|      | Harbour Entry <b>1737</b> views up 193 since Jul.  |        |
|      | Foot Ferry Video 5151 up 565 in Jul.   |        |
|      | Harbour Instagram 1227.  |        |
|      | Foot Ferry Instagram 1005.   |        |
|      | Twitter 652 followers.   |        |
|      | Duck Race during Brightlingsea Regatta raised £534 for Brightlingsea   |        |
|      | First Responders.  |        |
|      | Hythe Boats. Colchester City Council (CCC) are planning the recovery of  |        |
|      | all the wrecks. BHC will provide assistance to CCC. September is likely  |        |
|      | to be the recovery date.   |        |
|      | Windsurfers in the creek there has been an increase in the number of   |        |
|      | windsurfers foiling and non-foiling. Harbour byelaws apply to all users,   |        |
|      | not just motor craft and jet skis. On River patrol the <b>HM</b> took the  |        |
|      | opportunity to direct the windsurfers / kite surfers out into the Colne once   |        |
|      | launched. They should not be tacking across the creek, exceeding the   |        |
|      | speed limit, ignoring Rule 6 or surfing in the swimming area.  |        |
|      | River Patrol is ongoing, several have been conducted so far.   |        |
|      | Speed buoys have now been deployed.  |        |
|      | Two staff members completed oil spill P2 course on 22 August.  Maintenance   |        |
|      | Electric Boat has carried out first successful operational charter.  |        |

|      | Regatta BHC float entry 'JAWS' won 1 <sup>st</sup> prize. <b>Operations</b> Entry fobs for shower and toilet access are working well. Those  |    |
|------|--|----|
|      | residential mooring holders who have yet to take advantage of the scheme are encouraged to get a fob from the office. There is a £10   |    |
|      | deposit for fob paid on collection, returned when fob returned.  Black Buoy Charters start 15 <sup>th</sup> Aug  |    |
|      | Property Rental Ken Ward is in the process of moving into the yard.  Digital Information Board in shower /toilet area is now operating.  |    |
|      | CCC September removal of wrecks.   |    |
|      | In holiday season, so contact with CCC staff taking longer than usual.  Visitors   |    |
| 5300 | PWC TDC and Letters Update   |    |
|      | The <b>HM</b> gave an update on the letter that had been written by TDC to Bourne leisure, reminding them of their responsibilities regarding Vessels launched over their land.  |    |
|      | BHC has also sent letters, highlighting the need for organisations to be proactive in managing launch sites connected with anti-social behaviour on and off the water. Those letters have bene sent to the CEO of Bourne |    |
|      | Leisure, TDC, CCC, Chief Constable, Police and Crime Commissioner, St Osyth Parish Council and Point Clear Tower Estates (Ramp owners).  |    |
| 5301 | The content of the letters were displayed to Commissioners.  Staffing  |    |
| 5301 | One of our apprentices, applied for a role with Frank Halls and was successful. He will leave the Harbour on 21st August 2023. The <b>HM</b>   |    |
|      | reminded Commissioners that it was BHC policy to assist apprentices  |    |
|      | find jobs within the marine industry following two years at the Harbour,   |    |
|      | ensuring they had sufficient, knowledge, experience and qualifications to advance their career.  |    |
| 5302 | Communications   |    |
|      | The <b>HM</b> published documents that should be used when those asking for charitable donations. Those requesting grants or general discounts   |    |
|      | should populate when asking for the same from the harbour, it was the  |    |
|      | HM's intention to formalise the process so that Commissioners may be   |    |
|      | included and that stakeholders can see there is an impartial method for allocation of charitable sums, grants or discounts. The other  |    |
|      | Commissioners agreed with the concept, but recommended that the form   |    |
|      | requesting discounts was unnecessarily complicated and should be   |    |
|      | excluded. Commissioners agreed that most cases could be decided by   |    |
|      | the Harbour Master, with the need to refer to Commissioners in unusual circumstances.  |    |
|      | Action : Remove discount form.   | HM |
|      | FB gave an update on communication with stakeholders, the use of   |    |
|      | comments on Facebook. She also suggested how we might publish news-based articles in a number of ways, rather than sending an email.   |    |
|      | To become better at keeping our regular users updated with the work  |    |
|      | that we are undertaking on the harbour to their benefit. (We're already  |    |
|      | very good at promoting our visitor services and activities so that element should continue as is).   |    |
|      | To look to share our news with a wider audience than we currently reach.   |    |
|      | 3. To allow for an increase in two-way communication with our  |    |
|      | stakeholders when appropriate.  4. To protect our team from some of the very unpleasant abuse that a   |    |
|      | minority of keyboard warriors throw their way at times.  |    |
|      | Themes to be published  Hard Clapping to include thanks to Cary for doing it   |    |
|      | Hard Cleaning – to include thanks to Gary for doing it   |    |

Amproved
pnired
6/Sept/2023